TDI Settlement Program

Trade-In New Vehicle Best Practices

As you prepare for your Settlement Trade-In Credit, there are several different ways that your preferred dealership can arrange the Trade-In transaction for the vehicle of your choice. Depending on the vehicle and options you are interested in, there may be different lead times associated.

We strongly recommend that you work with your preferred participating dealership as early as possible in the process to understand vehicle options and timing prior to scheduling your Trade-In Credit appointment.

Dealer Stock	If you are able to locate a vehicle that is currently for sale at your preferred dealership, it may be ready for you to purchase as soon as same-day. It could also take up to a few days depending on your financing options and your particular situation.
Dealer Trade	If your desired vehicle cannot be located at your preferred dealership, it is possible that they may be able to acquire one from another authorized dealer. This process could take a few days to a few weeks depending on availability and location.
Factory Order	You also have the option to customize a replacement vehicle and have one built just for you, if one is not available through the above options. This approach can take a few months and your dealership can provide additional details on the process and delivery expectations.

Additional Considerations

- 1 The final amount of your Trade-In Credit will be determined at the time of the actual appointment based both on the date and the mileage on the eligible vehicle you will be trading in under the Settlement.
- 2 A deposit or down-payment may be required by the dealership to hold your desired vehicle. This and other transaction details will need to be arranged directly between you and the dealership.
- 3 If you intend to finance with Volkswagen Credit, Audi Financial Services, or an alternate lender, please make sure to work with the dealership ahead of your scheduled trade-in date to assure any pre-approval and lending requirements have been met.
- Your time is your most important asset and we want to ensure that your experience takes this into consideration. Contacting and working with your preferred dealership prior to scheduling your Settlement Trade-In Credit appointment will help ensure that the replacement vehicle of your preference is available, thereby avoiding potential delays rescheduling.

This material is proprietary and confidential and was created for training and demonstrative purposes only. It reflects the best information available to VWGoA at this time, and the process described is subject to court approval. Any reference to an emissions modification is expressly contingent upon, and deemed void without, all required regulatory approvals. The material is preliminary, and contains only VWGoA's current expectations about the process.