

VOLKSWAGEN

GROUP OF AMERICA

Volkswagen Group of America
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December 14, 2018

RE: 3.0-Liter VW/Audi/Porsche Diesel Emissions Settlement Program – Generation 2 Vehicles – **SECOND REMINDER NOTICE**

You are receiving this letter because you may be eligible to receive a remedy, including compensation, under the 3.0-Liter VW/Audi/Porsche Diesel Emissions Settlement, but you have not yet filed a claim and/or scheduled an appointment to receive the Emissions Compliant Repair. Certain owners or lessees of eligible 3.0-Liter Generation 2 vehicles may be eligible to receive compensation for an Emissions Compliant Repair. To participate, you **must** complete a claim application (including submitting all required documents) by **December 31, 2019**. **To ensure that you have time to correct any document deficiencies, we encourage you to submit your documents as soon as possible, and at the latest by December 1, 2019.** The 3.0-Liter Settlement Program for Generation 2 vehicles ends on April 30, 2020.

IMPORTANT INFORMATION. PLEASE READ THIS FULL DOCUMENT TO UNDERSTAND THE DEADLINES ASSOCIATED WITH PARTICIPATION IN THE 3.0-LITER SETTLEMENT PROGRAM AND RECEIPT OF BENEFITS.

- **December 31, 2019 – Claims Deadline:** If you are eligible for the 3.0-Liter Settlement Program, you must complete a claim and submit all of the required documents by December 31, 2019 for your claim to be timely. **To avoid significant risk that your claim will be considered untimely, your claim must include all requested information and documents by December 31, 2019.**

You may submit your claim, including all required documents, online via the Online Claims Portal (which is accessible via www.VWCourtSettlement.com) or through mail or fax using the Paper Claim Form available at www.VWCourtSettlement.com or by calling 1-844-98-CLAIM. The Online Claims Portal is the most efficient way for you to submit your claim and required documents. To submit your claim and required documents through the Online Claims Portal, you must complete Step 14 (the Document Submission step). If you register on the Online Claims portal but do not complete Step 14 by submitting the required documents, your claim will be deemed ineligible. If you create a claim through the Online Claims Portal and choose to mail or fax documents, you must select “Mail/Fax” and “Submit” in the Online Claims Portal and postmark or fax documents by December 31, 2019. You should also keep proof of the date you mailed or faxed your documents, such as a certified mail receipt or a fax transmission receipt showing the recipient and the date and time of the transmission.

- **April 1, 2020 – Signed Offer Letter Submission:** Once your timely-submitted documents are reviewed and approved, an offer letter will be generated and provided to you. To receive your benefits, you must sign and notarize the offer letter and return it to Volkswagen via the Online Claims Portal, mail, or fax. If Volkswagen determines your offer letter is complete with the required signatures and notarizations, you will receive notification of that acceptance. To receive an Emissions Compliant Repair, you may schedule your service appointment directly with a Volkswagen, Audi, or Porsche Dealer. **We strongly encourage you to submit your signed offer letter to Volkswagen for review no later than April 1, 2020.** We anticipate that there will be a large volume of claims submitted prior to the closing of the Settlement Program.
- **April 30, 2020 – Deadline to Complete Emissions Compliant Repair:** The 3.0-Liter Settlement Program for Generation 2 vehicles will end on April 30, 2020, and you must complete your Emissions Compliant Repair by that date to receive compensation. If you delay scheduling your Emissions Compliant Repair appointment, we cannot guarantee appointment availability for an Emissions Compliant Repair on the date and time and at the Dealer you desire, particularly given parts availability. If you delay scheduling your Emissions Compliant Repair appointment with your preferred Dealer, you may be **unable to find an available appointment at your preferred Dealer prior to the April 30, 2020 deadline.** If that happens, you will still be able to have an Emissions Compliant Repair performed on your vehicle free of charge, but you will not receive compensation under the Settlement Program.

- We STRONGLY recommend that you file your claim, including all required documentation, as soon as possible. If you wait, you risk losing a cash payment that may be available to you under the Settlement Program.

For questions or other issues related to the VW/Audi/Porsche Diesel Emissions Settlement, please visit www.VWCourtSettlement.com or contact the Settlement Support Team at 1-844-98-CLAIM.

Sincerely,

Volkswagen Group of America, Inc.